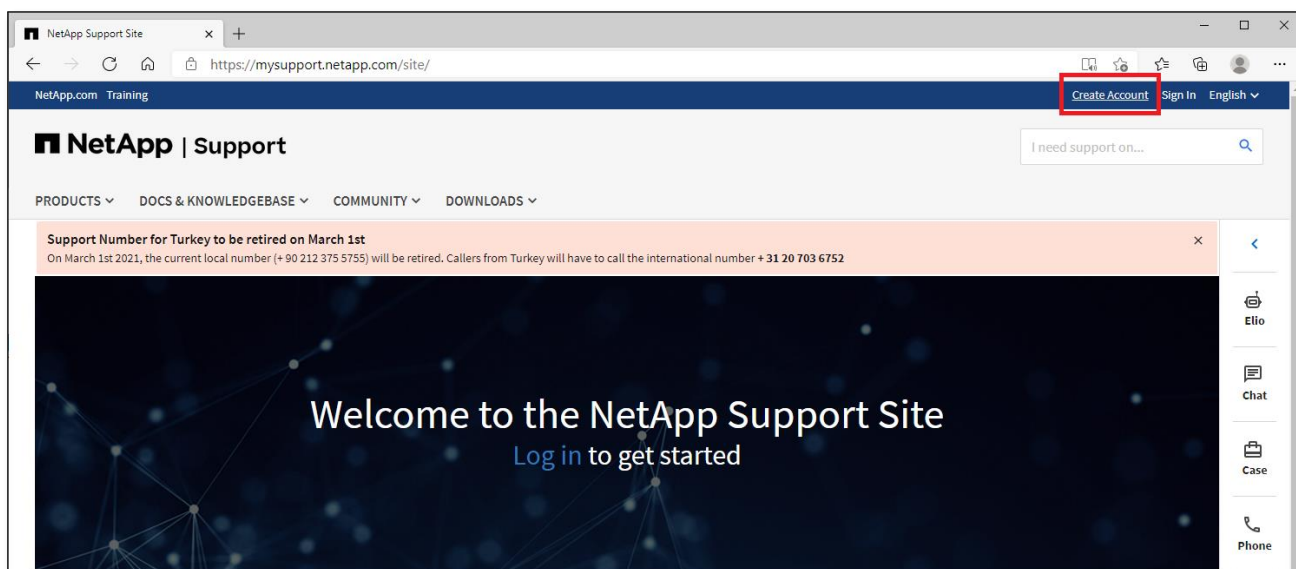


如何申請 Customer/End User 級別的 NetApp Support Site Account (NOW ID)

步驟 1：登入 <http://mysupport.netapp.com/>，在右上角選擇 Create Account。



步驟 2：勾選“接受保密協議”，並輸入公司郵箱、勾選“我不是機器人”，並點擊“Continue”進入下一步，等待收取信件。

※請勿填寫私人郵箱

Online Support and Communities Registration

Step 1 of 4

Welcome to Account Registration!

In order to register on the NetApp Support Site, we need to collect information from you that may be considered personal information and may be protected by worldwide data protection laws. NetApp takes data protection compliance very seriously and will protect your data from unauthorized access and use, and from accidental loss or destruction. The personal information you provide will only be used for support services and will not be used for sales or marketing purposes.

☒ I authorize NetApp to collect my personal information for the exclusive purpose of providing support services.

If you do not wish to provide your personal information, we will be unable to register you at this time. If you require technical support, please contact our [Technical Support Center](#).

NetApp's Global [Data Privacy Policy](#) is available on our website.

To begin, please enter your e-mail address:

(Example: someone@domain.com)

Please enter your business email address. Registrations containing a free/personal email address i.e. yahoo.com, hotmail.com, gmail.com, etc., will be granted "GUEST" only access to the Support Site.

- If you want to request access to NetApp Community only, please register for [Community](#) access.
- If you have an existing NetApp account and have changed your employer/company, please [submit your request](#) to update your company and email address information on the account. This will allow you to retain all training history associated with your account.
- If you are having trouble signing in or registering, please [submit a request for assistance](#).
- If you have forgotten your password, please request to [reset your password](#).
- NetApp Employees and badged Contractors: Please use your network username and password to [log in](#).

☒ 我不是機器人

reCAPTCHA
隱私權 - 條款

步驟 3：您所填寫的郵箱會收到一次性連結網址，點擊 “Continue” 進入下一步。

NetApp Support Account Registration: Email address verification

N

nss@netapp.com

收件者 [redacted]

回覆

全部回覆

轉寄

...

2021/2/22 (週一) 上午 11:51

Please **DO NOT REPLY** to this email.

To continue with the registration process, please click on the link below before 23 Feb 2021 03:50 GMT to verify your email:

[https://mysupport.netapp.com/eservice/public/\[redacted\]&id=1](https://mysupport.netapp.com/eservice/public/[redacted]&id=1)

If you do not click on the verification link before it expires, you will need to restart your registration for the NetApp Support Site.

Please [contact us](#) with any concerns you may have.

Thank You,

The NetApp Support Site Admin Team

[NetApp Privacy Policy](#)

Online Support and Communities Registration

Welcome back!

Your email address [redacted] has been successfully verified.

Continue

步驟 4：選擇 NetApp Customer/End User，點擊 “Continue” 進入下一步。

☒ NetApp Customer / End User

This level allows access to:

- full access to our support Web site (Support Site)*
- NetApp training, purchasable by credit card or a Training Purchase Order. For any related inquiries, please contact [NetApp University support](#) "My company owns NetApp product(s) and I need access to all of the above **plus** all support tools and features."
- join a community on our public Web site

***Requirements:** Valid NetApp serial number (located on the back of your NetApp product) or System ID (run a "sysconfig -a" command on your NetApp product).

步驟 5：用英文填寫相關信息，標記紅*的地方為必填項目，輸入完成後，請點擊“ SUBMIT”提交。

▼ Contact Information

First Name:* 英文拼音或英文名

Last Name:* 姓氏的英文拼音

Business Function:* 選擇相對應的職務

Job Role:* 選擇相對應的職務

Title:* 職務抬頭

Language Preference: None

Email:

Mobile:

Office Phone:* 公司電話

Other Job Roles:

Request Ascend Access: ☐

Request Company Admin Access: ☐

Click here to request the ability to enter Deal Registrations, manage Opportunities or create Quotes within Ascend.

Note : This Access is available only to Distributors/Resellers with level - Gold, Platinum, GSI, Star. Check your Partner Eligibility before selecting this option.

(For Ascend Users only) - Partner Admins are responsible for managing company contacts (Activate/Inactivate/Request Access).They can also request admin access of others and manage company site location (Sales Office) information.

User Name:* 輸入您的NetApp帳戶名稱。
名稱必須介於9到20個字符之間，包括A-Z，0-9和_ \$! ?
Please select a User Name for your new NetApp account. Name must be between 9 and 20 characters, consisting of A-Z, 0-9 and - _ \$! ?

Area(s) of Interest:

▼ Company Information

Company Name:* 公司名稱

Office Address:*

[Change Office Location](#) [Add New Office Location](#)

If you do not find your Company Name in the list OR if you want to add a new Sales Office location,click on the link 'Add New Office Location'.

▼ Partner Communication Subscription

I authorize NetApp and its selected partners to use my personal data in order to get updated on NetApp products, services, promotions, news, surveys and events.
Please uncheck the appropriate box below to unsubscribe.

Campaign/Lead Gen ? ☒

Events/On-line Events ? ☒

News Alerts ? ☒

Newsletter ? ☒

Surveys ? ☒

Technical/Business Updates ? ☒

SUBMIT

Cancel

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步驟 6：NOW ID 將於 48 小時內生效，後台會給您發確認郵件並要求您設置密碼。

步驟 7：請您登入 <http://learningcenter.netapp.com> 就可以在 Learning Center 中啟用帳號。